



Streffie Kiosk

Operating Manual

For Kiosk Administrators

- ✦ AI-powered stress detection through 68 facial biomarkers.
- ✦ Instant results in under 10 seconds. No wearables needed.
- ✦ Anonymous, encrypted, and ISO 27001:2022 certified.
- ✦ Designed for organizations, schools, and healthcare facilities and much more.

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About This Manual

This guide is for the administrator running the Streffie Kiosk at your organization or school. It walks you through everything you need to do day to day, from logging in each morning to registering a new user. You do not need any technical background. If you can use a smartphone, you can run this kiosk.

If something is not working and this manual does not help, do not try to fix it yourself. Contact Solh Wellness: sales@solhapp.com | atishay@solhapp.com

Section 1 - Before You Start

Check these before you switch the kiosk on for the first time:

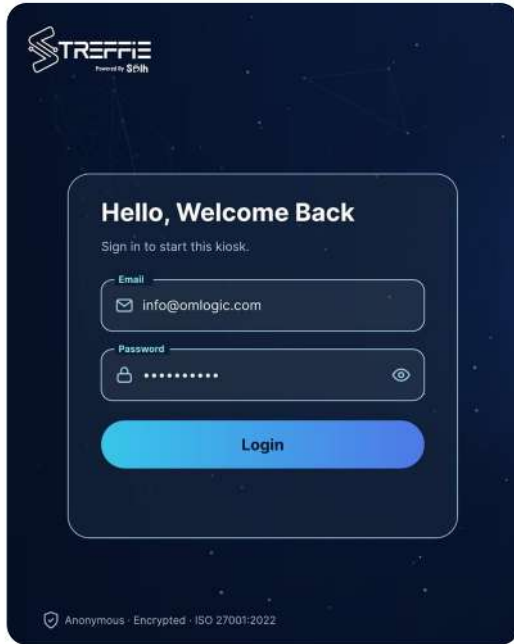
- The kiosk is fully assembled and stable on a flat, hard floor.
- The tablet is charged and the charging cable is plugged in.
- There is a working WiFi connection near the kiosk.
- You have your admin login (email and password) from Solh.
- You have the admin password ready for registering new users and changing settings.

NOTE - The kiosk needs internet to sync securely with the cloud. Without WiFi, scans will not save and new users cannot be registered.

Section 2 - Logging In and Getting Ready

Step 1 Login

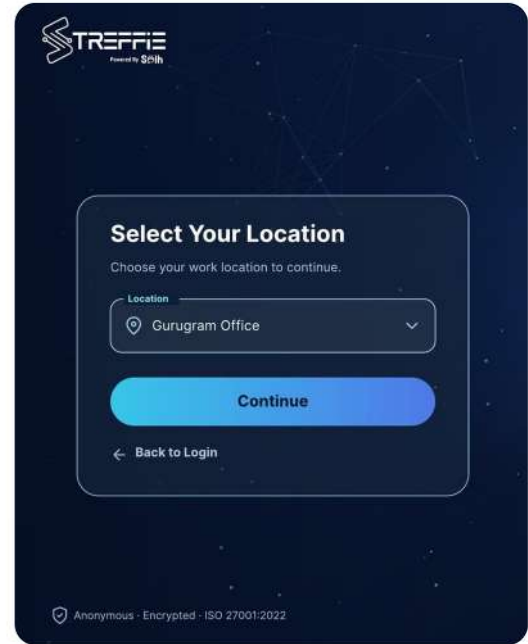
1. Turn the tablet on.
The login screen opens.
2. Type in the admin email and
password provided by Solh.
3. Tap Login.



Login screen

Step 2 Select Your Location

1. Tap the Location
dropdown.
2. Choose the office, branch,
or campus this kiosk sits in.
3. Tap Continue.



Select your work location

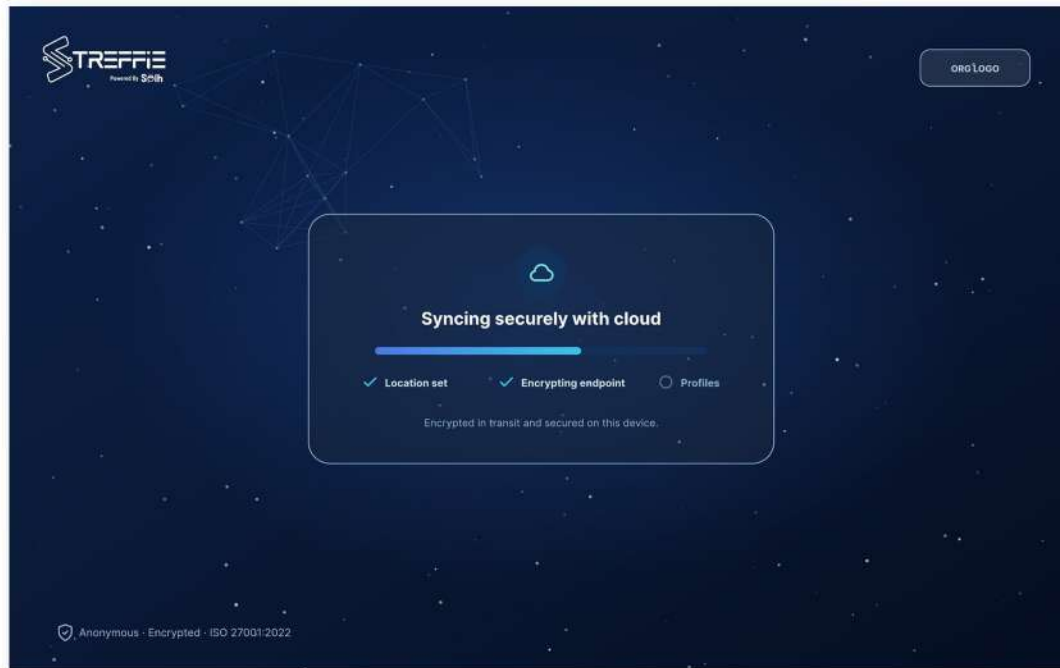
NOTE - Keep the admin password to yourself. Do not share it with users who only use the kiosk to scan.

Step 3 Wait for Cloud Sync

1. The kiosk pulls the latest user list and settings.

2. Three checks tick off: = Location set, Encrypting endpoint, Profiles.

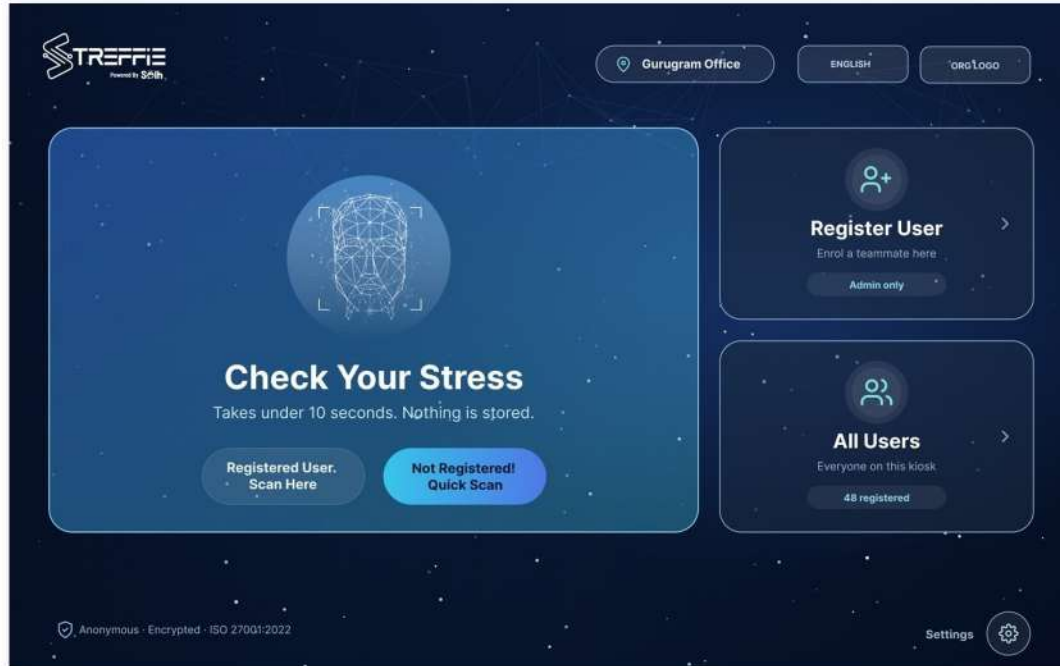
3. Do not tap anything during sync. This takes a few seconds



Syncing securely with cloud

Section 3 - The Main Menu

Once sync is done, the main menu opens. This is the home screen users see all day.



Main menu

The main menu has two scan options and two admin panels:

1. Registered User (Scan Here): For users already enrolled on this kiosk. Streffie identifies them automatically through face recognition and links the scan to their profile.

2. Quick Scan (Not Registered): For anyone who is not registered. It performs a normal stress scan and shows the stress score without linking it to a profile.

3. Register User: Admin only. To enrol a new user's face on this kiosk.

4. All Users: Shows everyone registered on this kiosk. Search or remove.

5. Settings (gear icon, bottom right): Password protection, kiosk mode, updates.

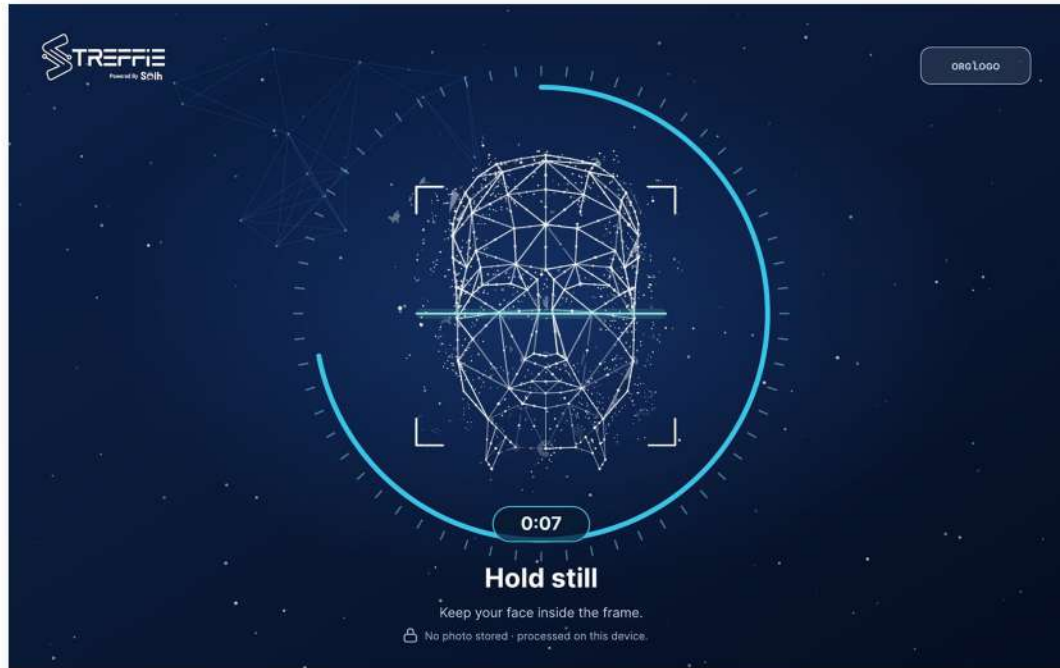
NOTE - Registered User and Quick Scan are the only options users need to touch. Register User, All Users, and Settings all ask for the admin password.

Section 4 - Running a Stress Scan

This is what a user does when they walk up to the kiosk. There is nothing for you to do here unless someone asks for help.

For Registered Users:

1. The user taps Registered User. Scan Here on the main menu.
2. The camera opens. Streffie recognizes them automatically.
3. The scan runs and the result screen opens with the stress reading linked to their profile.



Scanning screen

For Quick Scan (Unregistered Users):

- | | | | | |
|--|--|---|--|--|
| 1. The user taps Not Registered! Quick Scan. | 2. The camera opens with a face frame and a countdown timer. | 3. The user keeps their face inside the frame until the timer finishes. | 4. The result screen shows the stress score. | 5. The kiosk returns to the main menu automatically. |
|--|--|---|--|--|

NOTE - No photo is taken. Nothing is stored on the tablet. The scan is processed on the device itself and only the stress result is sent to the cloud. can scan as often as the plan allows. A short lock time between back-to-back scans is normal. This stops the same person from scanning ten times in a row.

Section 5 - Registering a New User

Registration is a two-part process. It begins in the Solh app and finishes at the kiosk.

(Part - A) What the User Does in the Solh App

Before you can register anyone at the kiosk, they must first join your organization inside the Solh app on their phone.

- | | | | | | | |
|--|--------------------------------------|--|---------------------|---|--|------------------------------------|
| 1. Download the Solh app from the Play Store or App Store. | 2. Sign up with their mobile number. | 3. Tap More in the bottom menu bar of the app. | 4. Tap Organization | 5. Search for and add your organization name. | 6. Enter their specific Team and Location. | 7. Wait for organization approval. |
|--|--------------------------------------|--|---------------------|---|--|------------------------------------|

NOTE - Only approved users appear at the kiosk. If someone is not showing up in the Register User search, check that they have finished all the steps in the app and been approved by your organization admin.

Registration is a two-part process. It begins in the Solh app and finishes at the kiosk.

(Part - B) What You Do at the Kiosk

Once the user is approved in the app, their profile is ready to be linked to the kiosk for face recognition. This is the part only you can do.

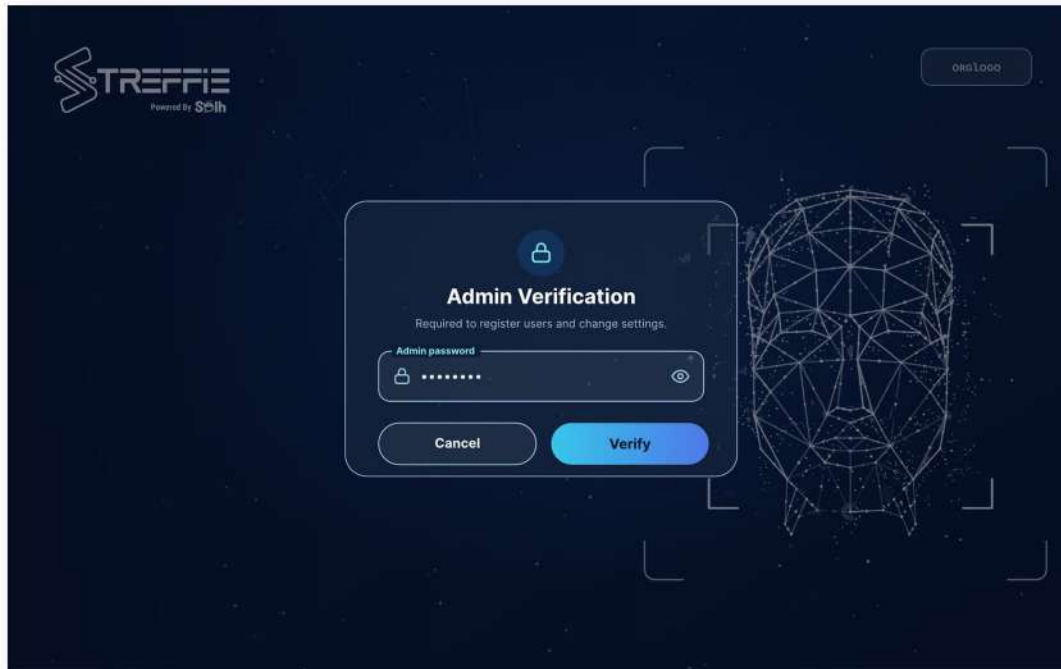
- | | |
|--|---|
| 1. From the main menu, tap Register User on the right panel. | 2. A verification box opens. Type in the admin password & tap Verify. |
|--|---|

Registration is a two-part process. It begins in the Solh app and finishes at the kiosk.

(Part - B) What You Do at the Kiosk

Once the user is approved in the app, their profile is ready to be linked to the kiosk for face recognition. This is the part only you can do.

1. From the main menu, tap Register User on the right panel.
2. A verification box opens. Type in the admin password & tap Verify.



Select your work location

6. A 6-digit code is sent to the user's mobile number.

7. User details appear from the app. Confirm and send OTP

TREFFIE
Powered by SPH

ORG Logo

1 Details — **2 OTP** — **3 Face**

Register User

Add a teammate so the kiosk can recognise them.

Full name
Aashish Kumar

Mobile number
+91 98765 43210

Department
Technology Development

Send OTP

An OTP verifies the number before face enrolment.

Anonymous · Encrypted · ISO 27001:2022

User details appear from the app. Confirm and send OTP

8. Ask the user to stand in front of the kiosk.

9. The screen guides them through five head positions: centre, left, right, up, down.

10. They just follow the on-screen prompts. Once all five positions are captured, they are registered.

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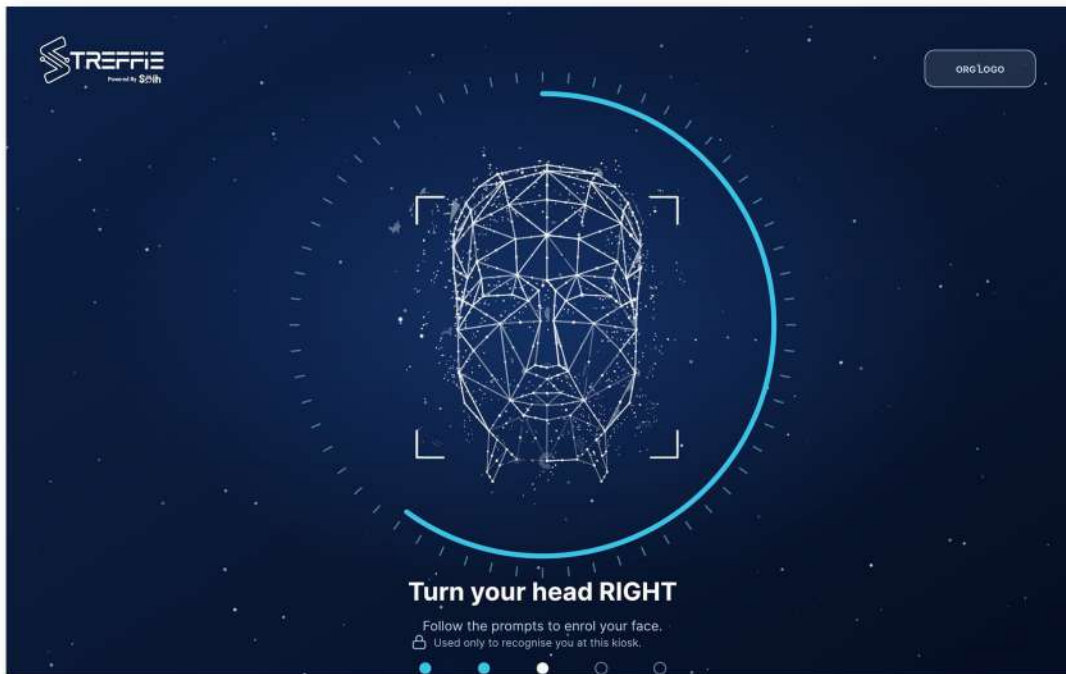
Send OTP

An OTP verifies the number before face enrolment.

Anonymous · Encrypted · ISO 27001:2022

OTP verification

NOTE - The OTP is only valid for a few minutes. If it expires, tap Resend code.

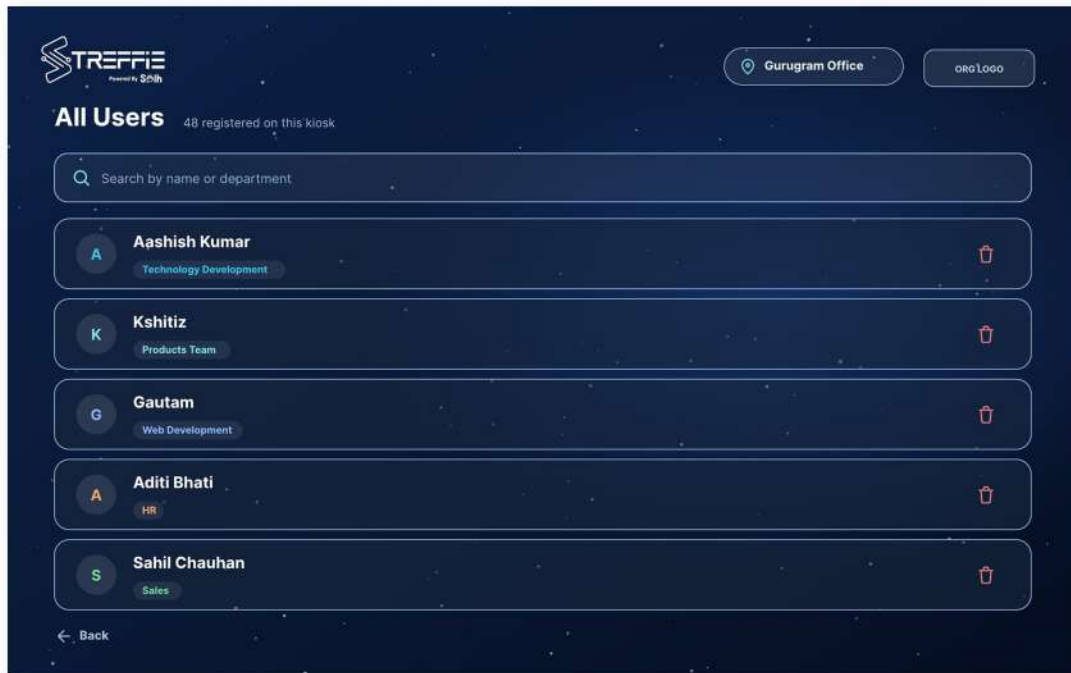


Face enrolment: follow the prompts

NOTE - Face data is used only to recognise the user at this kiosk. It is not shared, not sold, and never leaves the organization's secure environment.

Section 6 - Managing Registered Users

The All Users screen shows everyone currently registered on this kiosk.



All Users

Searching for a User

1. Tap the search bar at the top.
2. Start typing a name or department.
3. The list filters as you type.

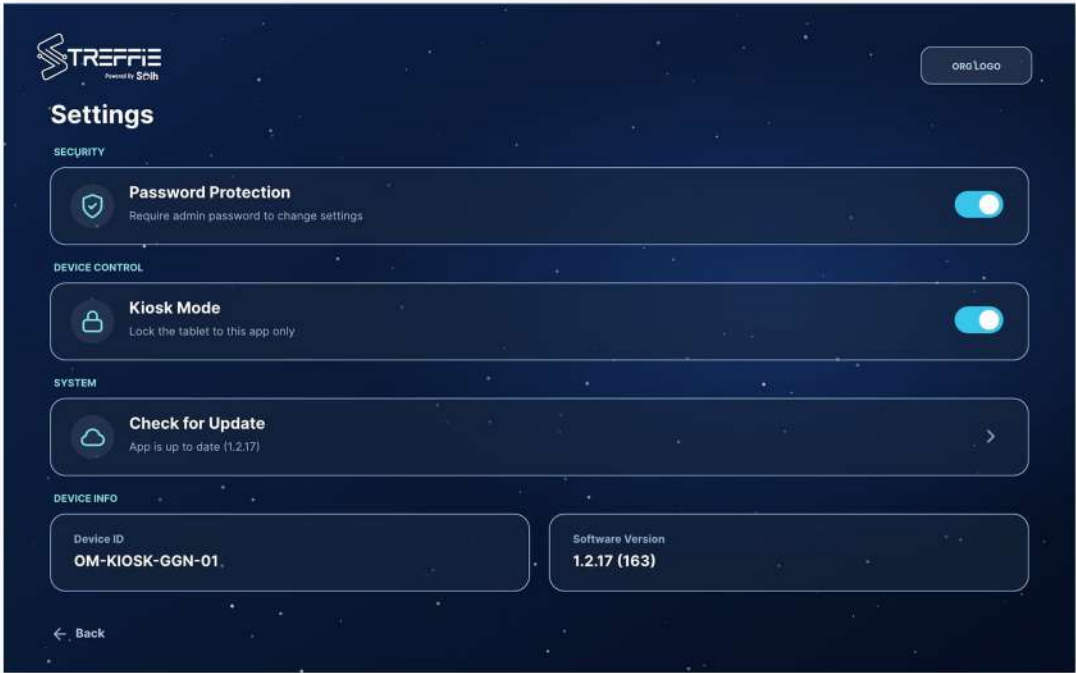
Removing a User

1. Find the user in the list.
2. Tap the red delete icon on the right of their row.
3. Confirm when asked.

NOTE - Removing a user from the kiosk only removes their face data from this device. It does not delete their account from the Solh app. If they leave the organization entirely, ask them to also remove your organization from More > Organization in their app.

Section 7 - Settings

Tap the gear icon at the bottom right of the main menu, then enter the admin password.



Settings

Password Protection

Keep this ON. It stops users from opening Register User, All Users, or Settings without your permission.

Kiosk Mode

Keep this ON. It locks the tablet to the Streffie app only, so users cannot browse other apps or change tablet settings.

NOTE - If you need to update the tablet's WiFi or restart it, turn Kiosk Mode OFF first. Turn it back ON as soon as you are done.

Check for Update

Tap once a week. If a new version is available it downloads automatically. If not, you will see App is up to date.

Device Info

- Two things you may be asked to read out if you call Solh support: Device ID: a unique code for this kiosk (e.g. OM-KIOSK-GGN-01).
- Software Version: the current version of the app installed.

Section 8 - Troubleshooting

▪ The screen is frozen

Hold the tablet's power button down for 10 seconds until it restarts. When it comes back on, log in again.

▪ Scans are not saving

Check the WiFi. The kiosk cannot save scans without a connection. If WiFi is working elsewhere but the kiosk cannot connect, restart the tablet.

▪ An approved user is not showing up in Register User

The user has not completed all steps in the Solh app, or they have not yet been approved by your organization admin. Ask them to check that they have added the organization and entered their team and location.

▪ The OTP is not arriving

Check that the mobile number in the app profile is correct. Tap Resend code. If it still does not arrive, ask the user to check their signal or try again in a few minutes.

▪ The face scan keeps failing

Make sure there is enough light on the person's face and that they are standing at the right distance from the kiosk. Avoid direct sunlight or a bright light behind them.

▪ Nothing on this list matches the problem

Do not attempt to reinstall the app or change tablet settings. Contact Solh Wellness directly:
sales@solhapp.com | atishay@solhapp.com



Address: 3rd & 4th floor, 4259/3, Ansari Rd, Old Delhi, Daryaganj, New Delhi, Delhi, 110002

Call or write to Solh Wellness directly: sales@solhapp.com | atishay@solhapp.com